



Town of Dundee

◆ 202 E. Main Street ◆ PO Box 1000 ◆ Dundee, Florida 33838 ◆ (863) 438-8330 ◆ Fax (863) 438-8333

Utilities Application

TODAY'S DATE (Fecha de hoy): _____ CONNECTION DATE (Fecha de conectar): _____

NAME (Nombre): _____

PARCEL ID: _____

SERVICE ADDRESS (Direccion): _____ Dundee, FL 33838

MAILING ADDRESS (Buzon): _____

CITY (Ciudad): _____ STATE (Estado): _____ ZIP: _____

PHONE (Telefono): _____ ALTERNATE PHONE (Otro Telefono): _____

EMAIL ADDRESS (Dirección de Correo Electrónico): _____

_____ PLEASE INITIAL IF YOU WOULD PREFER TO RECEIVE YOUR BILL ELECTRONICALLY

PERSONAL INFORMATION (Informacion Personal):

SOCIAL SECURITY # (Seguro Social): _____ DATE OF BIRTH (Fecha De Nacimiento): ____ / ____ / ____

DRIVER'S LICENSE # (licencia): _____

STATE (Estado): _____ EXPIR.DATE (Fecha de espiracion): ____ / ____ / ____

APPLICANT SIGNATURE (Firma): _____

PRINT NAME (Escribe El Nombre): _____

CO-APPLICANT INFORMATION :(Información del Co-Aplicante)

PRINT FULL NAME (Nombre): _____

SOCIAL SECURITY# (Seguro Social): _____ DATE OF BIRTH (Fecha De Nacimiento): ____ / ____ / ____

DRIVER'S LICENSE # (licencia): _____

STATE (Estado): _____ EXPIR.DATE (Fecha de espiracion): ____ / ____ / ____

CO-APPLICANT SIGNATURE (Firma del solicitante de Co): _____

PRINT NAME (Escribe El Nombre): _____

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(OFFICE USE ONLY)

UTILITY SERVICE: (Servicios de Utilidades)

- Residential Water, Garbage, & Sewer
- Residential Water
- Residential Garbage
- Residential Out of Town Water

- Commercial Water, Garbage, Sewer
- Commercial Water & Dumpster
- Commercial Water
- Commercial Garbage

ACCOUNT #: _____ DEPOSIT AMOUNT: \$ _____ RECEIPT #: _____

PAYMENT METHOD: Cash: _____ Check #: _____ Point & Pay ID #: _____



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Read and Initial:

PAYMENT OF UTILITY BILLS:

- _____ Utility bills are mailed the last business day of each month.
- _____ I understand that if I choose electronic billing, I will not receive a paper bill.
- _____ Utility bills not paid on or before the **15th** of the month **by 5:00 p.m.** will be subject to a late charge of **\$10.00**.
- _____ Any utility bill not paid on or before the **25th** of the month **by 5:00 p.m.** will be subject to an additional charge of **\$40.00** for nonpayment, and water service will be disconnected ***without notice*** beginning the **26th** of the month (unless the 26th falls on a weekend or holiday – disconnection would then take place on the next business day).
- _____ Any tampering or removal of lock or zip tie placed by the city will result in a fee of \$75.00 per incident, and Polk County Sheriff Office will be notified.
- _____ Regardless of whether the water has been disconnected or not, customers shall pay all accumulated late charges before service is restored.
- _____ Payments left in the drop box or paid online after 5:00 p.m. will be on posted on the next business day. No cash payments are accepted in the drop box, check or money order only.
- _____ Payments can be made in the form of Cash, Check, Money Order, Debit or Credit Card. Credit or Debit Card payments can be made in the office, by phone or at townofdundee.com. **A service charge will be added to all electronic payments which varies based on the transaction amount.**
- _____ If you do not receive your utility bill for any reason, it is still your responsibility to make sure that your bill is paid on time. Please call or come by Town Hall to find out the amount of your bill.
- _____ I acknowledge the regulations regarding water bill payments and fees, listed above per Town Ordinance 04-01. I understand that a copy of this ordinance is available upon request from Town Hall Staff.

NON-SUFFICIENT FUND PAYMENTS

Effective April 1, 2012, all customers who have two (2) returned payments will be on a **CASH ONLY BASIS**. No additional checks or electronic payments will be accepted as forms of payment for the Town of Dundee. This policy will also apply to accounts that are set up as automatic withdraws. An additional NSF fee will be applied to all returned payments.

I have read and understood the policies listed above.

Applicant Signature

Date



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REFUSE & RECYCLING

Residents will receive one (1) trash tote and one (1) recycle tote.

All totes must be out before 6:00 am to avoid non-pickup

Pickup time is from 6:30am -7:00pm

Refuse Recycling Pick-Up Days

Northside of Dundee Road/SR 17-Alt. 27

Monday – Household Trash, Recycle & Bulk items

Bulk Item pickup must be scheduled at least 24 hours in advance

Southside of Dundee Road/SR –Alt. 27

Thursday – Household Trash, Recycling & Bulk Items

Bulk Item pickup must be scheduled at least 24 hours in advance

Bulk Trash shall mean any non-vegetative item which cannot be containerized, bagged or bundled; including but not limited to inoperative and discarded white goods, furniture and similar domestic goods. To be considered Bulk Trash, each pick-up must not exceed 2.0 cubic yards.

Yard Waste Pick-Up Days

Wednesday

Yard Waste shall mean certain yard trash, products generated by land clearing, grass clippings, branches, tree cutting, palm fronds, other vegetation trimmings. To be considered yard waste the circumference of limbs must not exceed three (3) inches, the length of cuttings must not exceed five (5) feet, and each pick-up must not exceed 1.5 cubic yards.

If you experience issues with your service, please call the Utilities Dept. at 863-438-8330



Watering Schedule and Restrictions

Current water shortage phase: Normal Year Round

The measures shown below currently apply to all of Polk County.

Lawn and Landscape Irrigation

- Lawn watering is limited to twice-per-week schedule for potable (drinking water) and other water resources, regardless of the source such as wells, surface water etc.
- Watering times are midnight to 10 a.m., or 4 p.m. to midnight.
- Hand watering or micro-irrigation of landscape **other than actual lawn areas** are allowed at any time.
- Locations without a discernible address are areas such as rights-of-way and other common areas inside a subdivision are included in the restrictions.

Address Numbering Watering Days

- Days 1 - 30 - Any Day - Water as needed
- Days 30 - 60 - Hours: midnight to 10 a.m. or 4 p.m. to midnight
- Even Address - Thursday and/or Sunday
- Odd Address - Wednesday and/or Saturday
- *Common Areas - Tuesday and/or Friday

New Lawns and Plants

- **For NEW CONSTRUCTION** - it is suggested that you reset your irrigation system to the designated watering days for your address listed above, for 10 minutes a zone
- New lawns and plants have a 30-30 establishment period, which allows any watering during the first 30 days and limited watering during the second 30-day time span.
- The new plant/lawn users must still abide by the permitted hours except on the day of installation, during which residents may irrigate as needed within the 10 a.m. to 4 p.m. within the otherwise prohibited time frame.

*All common areas and properties where no address can be determined